

City of Corona

Commercial and Multi-Family Waste and Recycling Service Guide

2026



To review this information in Spanish, visit <https://home.wm.com/corona>. Para ver esta información en español, visite <https://home.wm.com/corona>.

Dear Corona Commercial and Multi-Family Customers,

WM is honored to provide the City of Corona with reliable waste and recycling collection. This guide outlines the services available to you, including organic waste collection services, to ensure compliance with Senate Bill 1383 (SB 1383).

California Recycling Requirements — What You Need to Know

Recycling (AB 341)

If your business or multi family property (5+ units) generates 4+ cubic yards of trash weekly, you must provide a recycling program.

Statewide Organics Recycling (SB 1383)

All California businesses, residences, and multi family complexes must separate organic waste (food scraps, food soiled paper, yard waste) from trash and subscribe to organics collection. This law helps reduce greenhouse gases by keeping organic materials out of landfills. SB 1383 also requires monitoring to reduce contamination—when incorrect items are placed in recycling or organics bins. For more information, visit CalRecycle at www.calrecycle.ca.gov/organics/slcp/.

Customer Accessible Bins (AB 827)

Commercial businesses that provide on-site dining and allow customers to dispose of their waste must supply clearly labeled containers for trash, recycle, and organic waste. Additionally, signage and labeling must be posted to guide customers in properly sorting their materials.

Contamination Monitoring

WM's Smart Truck® Technology photographs materials in your containers as they're serviced. If contamination is found, required notifications and steps will follow within a rolling 12-month period.

Contamination Notices

First Occurrence

- Your container will be serviced.
- You'll receive a notice (by mail or email) with a photo of the contamination and tips to prevent it.
- The notice will explain that a contamination fee may apply after a second occurrence.

Second & Future Occurrences

- Your container will be serviced.
- You'll receive another notice with a photo and prevention tips.
- A contamination fee will be added.
- If issues continue, WM may contact you to adjust container size or pickup frequency.

Food Recovery Requirements

Some businesses (Tier One and Tier Two Edible Food Generators) must donate edible food instead of throwing it away. This includes arranging a pickup or delivery with a food recovery organization, and keeping donation records. For details, contact the City of Corona at (951) 736-2234 or CoronaRecycles@CoronaCA.gov.

Service Requirements & Waivers

Businesses and multi-family properties must have three collection containers: trash, recycling, and organics. If you don't currently have recycling or organics service, contact WM to get set up.

Waivers may be available if you meet certain criteria—contact the City of Corona at (951) 736 2234 or CoronaRecycles@CoronaCA.gov for more information.

Available Services

Trash, Recycling, and Organics Collection

Trash: Weekly collection using commercial bins ranging from 2 to 6 cubic yards, with 64 and 96 gallon carts available for smaller service needs.

Recycling: Collection using bins ranging from 2 to 4 cubic yards, with 64 and 96 gallon carts available for smaller service needs.

Organics: Collection provided in 64 gallon carts.

Collection Time

Collection time for commercial businesses in the City of Corona are from 6:00 a.m. to 7:00 p.m., Monday – Saturday.

Split-Bin Containers

WM offers 3 or 4 cubic yard split bins, with one section for trash and the other for recyclables. This is ideal for customers who cannot accommodate two bins due to space constraints, as determined by WM and the City of Corona.



Construction & Demolition Services

WM provides flexible trash and recycling solutions for construction projects of any size. Contact the WM Builders Direct Desk at (866) 445 8296 for bin or roll off options and pricing.

Permanent Roll Offs

Choose from a variety of roll off sizes for trash, recycling, or compactor service. For details and rates, visit wm.com/myaccount or contact WM.



Temporary Bins

From small 3 yard bins to large roll offs, WM has the right temporary container for your project. Find rates and service info at wm.com/myaccount.

Scout Service

If trucks can't reach your bin area, WM can move containers to a safe collection spot and return them afterward. Additional fees apply.

Locking Bins

Locking bins are available for an added fee, including lock hardware and servicing.

Special Collection Programs - Commercial & Multi-Family Customers

WM offers commercial and multi-family customers two separate special collection programs: Bulk Item Collection and Household Battery & Cellphone (Universal Waste) Collection - both provided for an additional charge.

Each program has its own guidelines and preparation requirements, but both must be scheduled at least 48 hours before your service day at home.wm.com/corona or by contacting WM directly. If the request is submitted late, pickup will occur on your next service day.

Service Request Requirements

When scheduling service, customers must provide a complete list of items and detailed location instructions. WM may request a site map with the enclosure circled when applicable. Bulk items must be placed inside or adjacent to an enclosure or in the designated bin staging area.

Bulk Item Collection

Commercial and multi-family customers may schedule bulk item collection for an additional fee.

Each scheduled collection may include up to six (6) bulk items and five (5) e-waste items. Additional fees apply if item limits are exceeded.

Accepted: Couches, mattresses/box springs (wrapped and taped), refrigerators, washers, dryers, and household electronics.

Not accepted: Car parts, construction debris, hazardous waste (paint, cleaners, chemicals), oversized/heavy items, and tires.

Household Battery & Cellphone (Universal Waste) Collection

Commercial and multi-family customers may place up to 15 items per week in a clear, sealed, Ziploc bag and set it next to the recycling container for collection. Additional fees apply.



Important Guidelines

- Do not place the bag inside the cart.
- Remove all household batteries from devices before placing them in the bag.
- Batteries may not be attached to or installed in any item, except for cell phone.

Accepted Items

- Household batteries: AA, AAA, C, D, 9V
- Rechargeable or specialty batteries: alkaline, nickel, silver, mercury
- Cell phones
- Compact fluorescent light bulbs (CFL bulbs only — no fluorescent tubes)

Not Accepted

- Embedded batteries
- Electric vehicle batteries
- E-bike, e-scooter, cart, or other high-capacity batteries
- Lithium automotive batteries

Container Accessibility

Please make sure your containers are easy for our drivers to reach on collection day. Open gates or provide gate codes, and keep the area clear of cars, trucks, trash, or other obstacles.

Commercial & Multi Family Container Overages

Please keep all waste inside your bin or cart with the lid fully closed. Items placed on top or beside the container won't be collected. Don't pack materials tightly—everything must fall out easily when emptied. Construction debris such as dirt, rock, concrete, or other construction materials is not allowed. Break down cardboard boxes to save space and request additional service if you need more room.

Monitoring Overages

WM's Smart Truck® technology takes a photo of your container at each pickup. A container is overfilled if the lid is raised more than 12 inches. If overfilled, WM will send a notice with a photo showing the date and proper use reminder. If overfilling or spill cleanup happens more than once in a 12-month period, an overage fee may apply. WM may recommend a larger container or more frequent service options.

Holidays

WM observes the following holidays.

New Year's Day | Memorial Day | Independence Day
Labor Day | Thanksgiving Day | Christmas Day

When your collection day falls on/or after one of these holidays, your collection will be delayed by one day that week only.



Connect with WM

My WM Account

With My WM, you can easily view your service and holiday schedules, manage your account, pay bills, and enroll in autopay or paperless billing for added convenience. Getting started is simple, visit wm.com/mywm or download the My WM App from Google Play or the Apple App Store.

Let's Chat

Visit wm.com/support to chat with our virtual assistant or connect with a customer service representative who's ready to help.

Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

What Goes in the Organics Container:



Food Waste



Yard Waste



Produce



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice,
Grains, Coffee Grounds



Do Not Include:

Plastic Bags or Film
Serveware/Utensils
Plastic Containers
Foam Containers
Hazardous Waste
Fats, Oils, or Greases

Place organics materials directly into your organics cart -
To reduce odor, put food waste in a paper bag.

What Goes in the Recycling Container:



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Containers



Paper



Flattened Cardboard
& Paperboard



Do Not Include:

Food or Liquids
Plastic Bags or Film
Foam Containers
Clothing, Furniture or Carpet
Batteries
Electronics
Hazardous Waste
Yard Waste

Place recyclables directly into your recycling cart -
Don't bag your recycling materials.

What Goes in the Trash Container:



Foam Cups &
Containers



Garden Hose



Broken Ceramic
Dishes & Pots



Candy, Snack &
Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



Do Not Include:

Food Waste
Recyclables
Hazardous Waste
Electronics
Batteries, Tires or Paint
Flammable Material